UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 8-K
CURRENT REPORT
PURSUANT TO SECTION 13 OR $15(\mathrm{~d})$ OF
THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): October 27, 2004

ROLLINS, INC.
(Exact name of registrant as specified in its charter)

| Delaware | 1-4422 | 51-0068479 |
| :---: | :---: | :---: |
| (State or other jurisdiction of |  |  |
| incorporation) |  |  |$\quad$| (Commission File Number) |
| :---: |
| (I.R.S. Employer |
| Identification No.) |

2170 Piedmont Road, N.E., Atlanta, Georgia 30324
(Address of principal executive offices) (Zip code)

Registrant's telephone number, including area code: (404) 888-2000

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

|  | Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425) |
| :---: | :---: |
|  | Soliciting material pursuant to Rule $14 \mathrm{a}-12$ under the Exchange Act (17 CFR 240.14a-12) |
|  | Pre-commencement communications pursuant to Rule $14 \mathrm{~d}-2(\mathrm{~b})$ under the Exchange Act (17 CFR 240.14d-2(b)) |
|  | Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c)) |

ITEM 2.02. Results of Operations and Financial Condition.
The information provided pursuant to this Item 2.02 is to be considered "filed" under the Securities Exchange Act of 1934 ("Exchange Act") and incorporated by reference into those filings of Rollins, Inc (the "Company") that provide for the incorporation of all reports and documents filed by the Company under the Exchange Act.

On October 27, 2004, the Company issued a press release announcing its results for the quarter ended September 30, 2004. The Company hereby incorporates by reference herein the information set forth in its Press Release dated October 27, 2004, a copy of which is attached hereto as Exhibit 99.1. Except as otherwise provided in the press release, the press release speaks only as of the date of such press release and such press release shall not create any implication that the affairs of the Company have continued unchanged since such date.

Except for the historical information contained in this report, the statements made by the Company are forward-looking statements that involve risks and uncertainties. All such statements are subject to the safe harbor created by the Private Securities Litigation Reform Act of 1995. The Company's future financial performance could differ significantly from the expectations of management and from results expressed or implied in the Press Release. See the risk factors contained in the Press Release for a discussion of certain risks and uncertainties that may impact such forward-looking statements. For further information on other risk factors, please refer to the "Risk Factors" contained in the Company's Form 10-K filed March 15, 2004 with the Securities and Exchange Commission. The Company disclaims any obligation or duty to update or modify these forward-looking statements.

Included in Exhibit 99.1, as attached, are the following non-GAAP financial

## measures:

- Revenue, Excluding the Acquisition of Western*
* Revenue, excluding the acquisition of Western is presented and deemed useful by management because in order to present revenue in a comparable basis to prior year, the Western acquisition is excluded. Prior year numbers do not include the Western acquisition as it was completed on April 30, 2004

Item 9.01. Financial Statements and Exhibits

Exhibit No. Description
99.1 Press Release Dated October 27, 2004

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, Rollins, Inc. has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

ROLLINS, INC.

Date: October 27, 2004
By: /s/ Harry J. Cynkus
Harry J. Cynkus
Name: Harry J. Cynkus
Title: Chief Financial Officer and Treasurer

FOR IMMEDIATE RELEASE
ROLLINS, INC. REPORTS CONTINUED IMPROVEMENT IN QUARTERLY EARNINGS

- 19th consecutive quarter of improved earnings results
- Net income rose $18.8 \%$ to $\$ 11.6$ million
- Income Before Income Taxes increased 23.8\%
- Revenue increased $13.5 \%$, excluding Western revenues rose by $3.6 \%$
- Earnings Per Share rose $19.0 \%$ to $\$ 0.25$

ATLANTA, GEORGIA, October 27, 2004: Rollins, Inc. (NYSE:ROL), a premier North American consumer services company, today reported net income grew $18.8 \%$ to $\$ 11.6$ million or $\$ 0.25$ per diluted share for the third quarter ended September 30, 2004, compared to $\$ 9.8$ million or $\$ 0.21$ per diluted share for the same period in 2003. Revenue for the quarter grew $13.5 \%$ to $\$ 202.3$ million compared to $\$ 178.3$ million for the third quarter ended September 30, 2003. Excluding Western Pest Services acquired April 30, 2004, revenues increased by 3.6\%.

Net income for the first nine months of 2004 climbed $42.8 \%$ to $\$ 44.2$ million or $\$ 0.95$ per diluted share compared to net income of $\$ 30.9$ million or $\$ 0.67$ per diluted share for 2003. Revenues increased to $\$ 568.6$ million for the first nine months of 2004 compared to $\$ 518.5$ million for the prior year.

Rollins' balance sheet remains strong with total assets increasing to \$427.8 million and stockholders' equity increasing to $\$ 179.2$ million. Total cash and cash equivalents rose to $\$ 40.9$ million.

Gary W. Rollins, President and Chief Executive Officer of Rollins, Inc. stated, "Our third quarter and first nine months reflect the success that we are achieving in growing our business at a faster pace. Western was a major contributor to our third quarter revenue growth and their integration into our Company is on track. We also achieved organic sales growth in our Commercial and Residential Pest Control businesses, reflecting the positive impact of the initiatives that we have in place.

We continue to challenge ourselves to improve our service, customer retention and growth momentum. As an example, we have initiated a major project in our commercial division that will ultimately improve the way we service, sell and
administer our commercial customers. It is our plan to begin implementation of this service segment re-engineering next year."

Mr. Rollins continued "During the third quarter, we signed an agreement with Univar U.S.A. to provide pest control materials warehousing, logistics and delivery services for all of our Orkin branches. At the same time Univar acquired certain assets of Dettelbach Pest Corp., a wholly owned subsidiary of Orkin that had previously provided these services. This strategic decision will result in a lower inventory investment and freight savings in the future.

Orkin, like many companies, was affected by the multiple hurricanes that hit the southeast. It is a credit to the employees of our Company that we were not more adversely impacted. Our people did an exemplary job servicing our customers under very difficult circumstances."

Mr. Rollins concluded, "We continue to strengthen our balance sheet and are committed to our growth strategies, productivity initiatives, and other programs that will create operating efficiencies and excellent customer service."

Rollins, Inc. is one of the nation's largest consumer services companies. Through its wholly owned subsidiaries, Orkin, Inc. and Western Pest Services, the Company provides essential pest control services and protection against termite damage, rodents and insects to approximately 1.7 million customers in the United States, Canada and Mexico from over 400 locations. You can learn more about Orkin by visiting our Web sites at www.orkin.com and www.rollins.com. You can also find this and other news releases at www.rollins.com by accessing the news releases button.

CAUTION CONCERNING FORWARD-LOOKING STATEMENTS
The above release contains statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. The actual results of the Company could differ materially from those indicated by the forward-looking statements because of various risks and uncertainties, including without limitation, general economic conditions; market risk; changes in industry practices or technologies; the degree of success of the Company's pest and termite process reforms and pest control selling and treatment methods; the Company's ability to identify potential acquisitions; climate and weather trends; competitive factors and pricing practices; the cost reduction benefits of the corporate restructuring may not be as great as expected or eliminated positions may have to be reinstated in the future;
expected benefits of the commercial division re-eingeering may not be realized, potential increases in labor costs; uncertainties of litigation; and changes in various government laws and regulations, including environmental regulations. All of the foregoing risks and uncertainties are beyond the ability of the Company to control, and in many cases the Company cannot predict the risks and uncertainties that could cause its actual results to differ materially from those indicated by the forward-looking statements. A more detailed discussion of potential risks facing the Company can be found in the Company's Report on Form 10-K filed with the Securities and Exchange Commission for the year ended December 31, 2003.

> ROLLINS, INC. AND SUBSIDIARIES
> CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
> (In thousands)

|  | 2004 | 2003 |
| :---: | :---: | :---: |
| At September 30 | (Unaudited) | (Unaudited) |

ASSETS

| Cash and Cash Equivalents | \$ | 40,894 | \$ | 55,066 |
| :---: | :---: | :---: | :---: | :---: |
| Marketable Securities |  | 0 |  | 27,000 |
| Trade Receivables, Net |  | 63,358 |  | 52,689 |
| Materials and Supplies |  | 11,002 |  | 10,646 |
| Deferred Income Taxes |  | 21,838 |  | 21,934 |
| Other Current Assets |  | 11,283 |  | 13,035 |
| Current Assets |  | 148,375 |  | 180,370 |
| Equipment and Property, Net |  | 45,186 |  | 37,484 |
| Goodwill and Other |  |  |  |  |
| Intangible Assets |  | 193,781 |  | 104,470 |
| Deferred Income Taxes |  | 9,701 |  | 34,760 |
| Prepaid Pension |  | 24,964 |  | 0 |
| Other Assets |  | 5,840 |  | 0 |
| Total Assets | \$ | 427,847 | \$ | 357,084 |

## LIABILITIES

| Accounts Payable | \$ | 14,378 | \$ | 13,482 |
| :---: | :---: | :---: | :---: | :---: |
| Accrued Insurance |  | 13,049 |  | 13,050 |
| Accrued Payroll |  | 38,684 |  | 33,218 |
| Unearned Revenue |  | 66,566 |  | 49,533 |
| Other Current Liabilities |  | 49,810 |  | 37,787 |
| Current Liabilities |  | 182,487 |  | 147,070 |
| Long-Term Accrued Liabilities |  | 66,117 |  | 90,173 |
| Total Liabilities |  | 248,604 |  | 237,243 |

STOCKHOLDERS' EQUITY

| Common Stock | 45,668 |  |  | 45,108 |
| :---: | :---: | :---: | :---: | :---: |
| Retained Earnings and |  |  |  |  |
| Other Equity | 133,575 |  |  | 74,733 |
| Total Stockholders' Equity | 179,243 |  | 119,841 |  |
| Total Liabilities and |  |  |  |  |
| Stockholders' Equity | \$ | 427,847 | \$ | 357,084 |

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ROLLINS, INC. AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF INCOME
FOR THE THIRD QUARTER AND NINE MONTHS ENDED SEPTEMBER 30
(In thousands except per share data)


Net Income 30,936

Adjustments to Reconcile Net Income to Net Cash
Provided by Operating Activities:
Depreciation and Amortization 16,670
15,258
Other Operating Activities
12,540

Net Cash Provided by Operating Activities
58,734
--_--------
Investing Activities
Purchases of Equipment and Property
\((8,744)\)
Net Cash Used for Acquisition of Companies
\((1,543)\)
Sale of Marketable Securities, Net
\((27,000)\)
Proceeds from Sale of Assets, Net of Deferred Gain
0

Net Cash Provided by (Used In) Investing Activities \((37,287)\)
----------
Financing Activities
Dividends Paid
\((6,754)\)
Other
2,058

Net Cash Used in Financing Activities \((4,696)\)
-----------
Net Increase/(Decrease) in Cash and Cash Equivalents 16,751

Cash and Cash Equivalents at Beginning of Year 38,315
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Cash and Cash Equivalents at End of Period
55,066
\(=============\)
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> CONFERENCE CALL Rollins, Inc. (NYSE: ROL)

Management will hold a conference call to discuss third quarter results on:

Wednesday, October 27, 2004 at:
10:00 a.m. Eastern
9:00 a.m. Central
8:00 a.m. Mountain
7:00 a.m. Pacific
TO PARTICIPATE:
Please dial 800-240-5318 domestic;
303-205-0066 international
at least 5 minutes before start time.
REPLAY: through November 3, 2004 at 11:00 p.m.
Please dial 800-405-2236/303-590-3000, Passcode: 11011514 THIS CALL CAN ALSO BE ACCESSED THROUGH THE INTERNET AT www.viavid.net

Questions?:
Janet Cruz at FRB/Weber Shandwick at 212-445-8453 or
email to jcruz@webershandwick.com
640 Fifth Avenue
T 2124458000
New York, NY 10019
F 2124458001

Reconciliation
Revenue Excluding Western

| 2004 |  |  | 2003 |  | \$B/(W) | \%B/ (W) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 202,257 | \$ | 178,262 | \$ | 23,995 | $13.5 \%$ |
|  | 17,601 |  | 0 |  | 17,601 |  |
| \$ | 184,656 | \$ | 178,262 | \$ | 6,394 | $3.6 \%$ |

