SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 8-K
CURRENT REPORT
PURSUANT TO SECTION 13 OR 15 (d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): February 17, 2004
1-4422
(Commission File Number.)

ROLLINS, INC.
(Exact name of registrant as specified in its charter)

Delaware 51-0068479
(State or other jurisdiction of (I.R.S. Employer Identification No.)
incorporation or organization)

2170 Piedmont Road, N.E., Atlanta, Georgia
(Address of principal executive offices)
30324
(Zip Code)
(404) 888-2000
(Registrant's telephone number, including area code)

ITEM 7. Financial Statements and Exhibits.
( c ) Exhibits.
(99.1) The Registrant's Press Release dated February 17, 2004.

ITEM 9. Regulation FD Disclosure.
On February 17, 2004, Rollins, Inc., a premier North American consumer services company (NYSE Ticker Symbol - ROL), today reported unaudited financial results for its fourth quarter and year ended December 31, 2003.

SIGNATURES
Pursuant to the requirements of the Securities Exchange Act of 1934 , the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

> ROLLINS, INC.

Date: February 17, 2004

```
By: /s/ Gary W. Rollins
        Gary W. Rollins
        Chief Executive Officer, President
        and Chief Operating Officer
```


# ROLLINS, INC. REPORTS FOURTH QUARTER AND FULL-YEAR <br> FINANCIAL RESULTS 

- 16th consecutive quarter of improved earnings results.

Net Income up $60.6 \%$ to $\$ 6.0$ million for the fourth quarter.
Revenue increased $3.0 \%$ for the quarter.
Earnings Per Share rose $\$ .20$ to $\$ .80$ for the year, a $33.3 \%$ increase.
Cash and Marketable Securities increased 112.5\% to $\$ 81.4$ million

ATLANTA, GEORGIA, February 17, 2004: Rollins, Inc. (NYSE:ROL), a premier North American consumer services company, today reported unaudited financial results for its fourth quarter and year ended December 31, 2003.

The Company reported an increase in net income of $60.6 \%$ to $\$ 6.0$ million or $\$ 0.13$ per diluted share for the fourth quarter compared to $\$ 3.7$ million or $\$ 0.08$ per diluted share for the same period in 2002. Net income for the quarter included gains from the sale of assets of $\$ 1.0$ million net of tax, or $\$ 0.02$ per share, which was partially offset by a year-to-date adjustment in the effective state income tax rate of $\$ 0.3$ million. Revenue for the quarter grew $3.0 \%$ to $\$ 158.5$ million compared to $\$ 153.9$ million for the quarter ended December 31, 2002.

Net income for the year climbed $36.2 \%$ to $\$ 36.9$ million or $\$ 0.80$ per diluted share compared to net income of $\$ 27.1$ million or $\$ 0.60$ per diluted share for 2002. Revenues increased to $\$ 677.0$ million for the year compared to $\$ 665.4$ million for the prior year.

Rollins' balance sheet showed marked improvement with total assets increasing to $\$ 352.8$ million and stockholder's equity growth to $\$ 139.9$ million. The Company ended the year with cash and marketable securities of $\$ 81.4$ million, up $112.5 \%$ over last year.

Gary W. Rollins, President and Chief Executive Officer of Rollins, Inc. stated, "We are very pleased with the progress the Company continued to make during our fourth quarter, which has traditionally been our slowest quarter. The overall improvement in revenue and net income results for the quarter and full year reflect the actions Orkin has taken to emphasize sales growth and productivity improvement. Our strong cash flow allowed us to make a voluntary cash contribution of $\$ 9.8$ million to the pension fund in the fourth quarter bringing our total contribution to $\$ 14.8$ million for the year, strengthening the funding of the plan."

Mr. Rollins continued, "Our new sales and marketing organization is having a positive impact for our Company. As an example, in the summer of 2003, we began testing our mosquito control program in the Northern U.S. and Canada. The West Nile virus continues to spread and consumers are increasingly concerned about its potential health risks. Orkin is working with various health and government officials to offer this service including the Canadian provincial authorities in the southwestern and northeastern regions of Ontario."
"Additionally, our Gold Medal Program was introduced this past year, which provides our high-end commercial customers with a comprehensive service program to meet their special needs. The food manufacturing and processing industry has very specific reporting and regulatory requirements that Orkin is uniquely capable of providing. We expect this comprehensive service offering will play an important role in our commercial growth in the future."

Mr. Rollins concluded, "Everyone at Rollins and Orkin is excited about the opportunities that we have to grow our businesses while improving profitability. We will continue to introduce sales and service initiatives to increase our revenue and improve productivity during 2004."

Rollins, Inc. is one of the nation's largest consumer services companies. Through its wholly owned subsidiary, Orkin, Inc., the Company provides essential pest control services and protection against termite damage, rodents and insects to approximately 1.6 million customers in the United States, Canada and Mexico from over 400 locations. You can learn more about Orkin by visiting our Web sites at www.orkin.com and www.rollins.com. You can also find this and other news releases at www.rollins.com by accessing the news releases button.

## CAUTION CONCERNING FORWARD-LOOKING STATEMENTS

The above release contains statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. The actual results of the Company could differ materially from those indicated by the forward-looking statements because of various risks and uncertainties, including without limitation, general economic conditions; market risk; changes in industry practices or technologies; the degree of success of the Company's pest and termite process reforms and pest control selling and
treatment methods; the company's ability to identify potential acquisitions;
climate and weather trends; competitive factors and pricing practices; the cost
reduction benefits of the corporate restructuring may not be as great as
expected or eliminated positions may have to be reinstated in the future;
potential increases in labor costs; uncertainties of litigation; and changes in
various government laws and regulations, including environmental regulations.
All of the foregoing risks and uncertainties are beyond the ability of the
Company to control, and in many cases the Company cannot predict the risks and
uncertainties that could cause its actual results to differ materially from
those indicated by the forward-looking statements.
<TABLE>
<CAPTION>

| 2002 | 2003 |
| :--- | :---: |
| At December 31 | (Unaudited) |
| (Unaudited) |  |

--------

| <S> | <C> | <C> |  | <C> |
| :---: | :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |  |
|  | Cash and Short-Term Investments | \$ | 59,540 | \$ |
| 38,315 |  |  |  |  |
|  | Marketable Securities |  | 21,866 |  |
| 0 |  |  |  |  |
|  | Trade Receivables, Net |  | 48,471 |  |
| 48,671 |  |  |  |  |
|  | Materials and Supplies |  | 9,837 |  |
| 10,662 |  |  |  |  |
|  | Deferred Income Taxes |  | 21,799 |  |
| 20,035 |  |  |  |  |
|  | Other Current Assets |  | 7,414 |  |
| 9,470 |  |  |  |  |
|  | Current Assets |  | 168,927 |  |
| 127,153 |  |  |  |  |
|  | Equipment and Property, Net |  | 35,836 |  |
| 38,880 |  |  |  |  |
|  | Goodwill and Other Intangible Assets |  | 102,831 |  |
| 107,899 |  |  |  |  |
|  | Deferred Income Taxes |  | 20,201 |  |
| 44,406 |  |  |  |  |
|  | Other Assets |  | 24,964 |  |
| 0 |  |  |  |  |
|  | Total Assets | \$ | 352,759 | \$ |
| 318,338 |  |  |  |  |

$\qquad$
$\qquad$

LIABILITIES

|  | Accounts Payable | \$ | 12,290 | \$ |
| :---: | :---: | :---: | :---: | :---: |
| 12,138 |  |  |  |  |
|  | Accrued Insurance |  | 13,050 |  |
| 11,740 |  |  |  |  |
|  | Accrued Payroll |  | 31,019 |  |
| 29,554 |  |  |  |  |
|  | Unearned Revenue |  | 46,007 |  |
| 43,049 |  |  |  |  |
|  | Other Current Liabilities |  | 39,443 |  |
| 34,312 |  |  |  |  |
|  | Current Liabilities |  | 141,809 |  |
| 130,793 |  |  |  |  |
|  | Long-Term Accrued Liabilities |  | 71,018 |  |
| 96,855 |  |  |  |  |
|  | Total Liabilities |  | 212,827 |  |
| 227,648 |  |  |  |  |



> ROLLINS, INC. AND SUBSIDIARIES
> STATEMENTS OF CONSOLIDATED INCOME FOR THE FOURTH QUARTER AND TWELVE MONTHS ENDED DECEMBER 31
(In thousands except per share data)

<TABLE>
<CAPTION>
Months
---------

2002
(Unaudited)

\(<\mathrm{S}>\quad<\mathrm{C}>\)
REVENUES
665,425

COSTS AND EXPENSES
\begin{tabular}{ll}
361,318 & Cost of Services Provided \\
21,635 & Depreciation and Amortization \\
238,180 & Sales, General and Administrative \\
762 & (Gain)/Loss on Sales of Assets \\
\((196)\) &
\end{tabular}

TOTAL COSTS AND EXPENSES
621,699
---------

INCOME BEFORE INCOME TAXES
43,726

PROVISION FOR INCOME TAXES
16,616

\begin{tabular}{|c|c|c|}
\hline 86,687 & 86,091 & 362,422 \\
\hline 4,921 & 5,337 & 20,179 \\
\hline 58,599 & 56,380 & 236,514 \\
\hline \((1,664)\) & 125 & \((1,700)\) \\
\hline (152) & (71) & (432) \\
\hline 148,391 & 147,862 & 616,983 \\
\hline 10,133 & 6,009 & 60,030 \\
\hline 4,151 & 2,284 & 23,112 \\
\hline
\end{tabular}

NET INCOME
27,110
\(============\)
0.60 EARNINGS PER SHARE - BASIC
\(=============\)
\(0.60^{\text {EARNINGS PER SHARE - DILUTED }}\)
\(============\)
AVERAGE SHARES OUTSTANDING - BASIC
45,021
AVERAGE SHARES OUTSTANDING - DILUTED
45,409
</TABLE>
ROLLINS, INC.
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS FOR THE TWELVE MONTHS ENDED DECEMBER 31
(In thousands)
(Unaudited)

<TABLE>
<CAPTION>
2002
-----------
<S>
Operating Activities
Net Income
27,110
Adjustments to Reconcile Net Income to Net Cash
Provided by Operating Activities:
Depreciation and Amortization
21,635
Other Operating Activities
4,949

Net Cash Provided by Operating Activities 53,694
-----------
Investing Activities
Purchases of Equipment and Property
\((10,367)\)
Net Cash Used for Acquisition of Companies
(1,788)
Marketable Securities, Net
0

Net Cash Used In Investing Activities \((12,155)\)
----------
Financing Activities
Dividends Paid
(6,004)
Common Stock Purchased 0
\((6,166)\)
Other
296
-----------
Net Cash Used in Financing Activities
(11, 874)


\(45,130 \quad 44,782 \quad 45,069\)

46,313
45,492
46,206
\$

45,130
44,782
45,069
0

\((34,006)\)
\(\qquad\)
\((9,010)\)

0

2,222
----------------- ---
\((6,788)\)

Net Increase in Cash and Short-Term Investments
\begin{tabular}{|c|c|c|}
\hline & \multicolumn{2}{|l|}{21,225} \\
\hline & 38,315 & \\
\hline \$ & 59,540 & \$ \\
\hline & 43,091 & \\
\hline & 38,315 & \\
\hline \$ & 81,406 & \$ \\
\hline
\end{tabular}

Cash and Marketable Securities at End of Period 38,315
\(=============\)
\(\qquad\)
</TABLE>
$$
\begin{gathered}
\text { CONFERENCE CALL } \\
\text { Rollins, Inc. } \\
\text { (NYSE: ROL) }
\end{gathered}
$$

Management will hold a conference call to discuss fourth quarter results on:

Tuesday, February 17, 2004 at:
10:00 a.m. Eastern
9:00 a.m. Central
8:00 a.m. Mountain
7:00 a.m. Pacific

TO PARTICIPATE:
Please dial 800-218-0713 domestic;
303-262-2075 international
at least 5 minutes before start time.
REPLAY: through February 24, 2004 at 11:00 p.m.
Please dial 800-405-2236/303-590-3000, Passcode: 567293
THIS CALL CAN ALSO BE ACCESSED THROUGH THE INTERNET AT
www.viavid.net

Questions?:
Janet Cruz at FRB/Weber Shandwick at 212-445-8453 or email to jcruz@webershandwick.com

